

Find an apprenticeship

Your application

IT Solutions Technician apprentice - University College London at UNIVERSITY COLLEGE LONDON.

Personal details

Name	Christ Amlai
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School, college and university qualifications

A levels

English Literature	B
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Economics	B
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Geography	B
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GCSEs

English Literature	9
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English Language	9
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Mathematics	8
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Physics	9
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Chemistry	9
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Biology	9
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Geography	9
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Computer Science	8
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Religious Studies	9
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Training courses

Security+ (Comptia CyberSecurity)

Year

2025

Jobs

Self-employed UNIX SYS. ADMIN FULL-STACK WEB DEV, GAIPCHT.ORG & JPNUK.ORG.UK

Responsibilities

I served as the on-site and remote Sys. Admin, Software Developer, WebDev for two human rights organizations, overseeing daily operations of their private email servers and websites. My responsibilities included mail/webserver maintenance, security

updates and general technical assistance. I used HTML, CSS, JavaScript, Python/Shell to provide a responsive UI and for unix systems administration. Besides these responsibilities I also provided tech support to my colleagues and liaised with different organisations such as Amnesty International when it came to pushing live: newsletters, mailing lists, photos/publications. I also provided technical training and teaching to colleagues.

Dates January 2023 to May 2025

Volunteering and work experience

JPNUK

What you did I was responsible for setting up the server infrastructure for the UK branch of JPN (Jumma People's Network), as part of JPNUK. My responsibilities also extended to liaising with external organisations, such as Amnesty International and sister organisations to co-ordinate press releases, demos. I did this by creating mailing lists, and weekly newsletters using various Microsoft tools, (Excel, Word, PowerPoint) and Photoshop

Dates January 2023 onwards

GAIPCHT

What you did I created the web/mailing infrastructure for a human-rights organisation based internationally, raising awareness for discrimination towards indigenous

tribal communities in Bangladesh

Dates

January 2023 to May 2025

FREELANCE, UNIX SYS.ADMIN and SHELL PROGRAMMING TEACHER

What you did

I taught several Computer Science undergraduates UNIX fundamentals. This included lessons explaining Linux core-utilities, server administration and Shell (BASH and POSIX scripting). This culminated in my students being able to set up apache web servers and processes using Debian and OpenBSD, through the skills I had taught them

Dates

January 2023 onwards

Volunteer Police Cadets

What you did

I was a senior team leader, and provided support to the staff overseeing the cadet organisation with my technical knowledge. I used Microsoft Excel and Teams to organise interviews for applicants and gave mentorship for the junior ranking cadets

Dates

January 2014 to December 2021

Application questions

What are your skills and strengths?

Communication skills; I liaised with multiple organisations such as Amnesty International on behalf of the human rights organisations I represented; in order to push live publications, press-releases, mailing lists etc.

Team working: On a day-to-day basis, I corresponded with international team members via email, video calls, and live chat to coordinate tasks, share updates, and ensure smooth collaboration across time zones

Administrative skills: Administrative Skills: Being responsible for the maintenance of web and mailing servers, I managed system updates, monitored performance, documented configurations, and ensured timely issue resolution—all while explaining this in simple-understandable terms to my bosses and overseers

I regularly diagnosed technical issues by analysing server logs, user reports, and system behaviour to identify the root causes and corresponded this to my overseers in simple-terms and gave clear resolution windows, e.g. for how long the server will be down for maintenance

What interests you about this apprenticeship?

This apprenticeship aligns closely with my interests of: developing, implementing, and maintaining IT solutions that solve real problems while also generating demonstrable efficiencies.

I would relish the opportunity to work for UCL, as I know my work efforts would contribute meaningfully; not only as first and second-line support to colleagues, but also to multidisciplinary teams.

I approach problem-solving with a strong technical foundation in programming and systems management, which has allowed me to possess a clear understanding of the inter-dependencies between systems.

I am particularly mindful of the importance of a layered approach in addressing problems, designing solutions that are scalable, sustainable, and cost-effective, as I previously worked for organizations that increasingly implemented technologies to support their objectives.

I value being an active participant within any department, building strong professional relationships and contributing knowledge wherever possible. I particularly enjoy teaching and training, and I take pride in sharing skills and insights that help others grow in their roles. In this way, I hope to play a supportive role in building a technically confident and collaborative environment.

My interests lie in designing, developing, enhancing, and automating computing tools and services to better support researchers and academic stakeholders.

My approach involves liaising with stakeholders, conducting

in-depth research, and supporting the design process by presenting evidence-based recommendations to relevant parties. I aim to advise on how proposed solutions meet key objectives and to clearly communicate the rationale and benefits to both technical and non-technical audiences.

I believe not only that this apprenticeship would offer me a broad understanding of enterprise-level IT in a research-focused environment but that I would flourish in such an environment. My previous job responsibilities align very closely with the ones specified by this opening and I pride myself in adaptability to new and challenging environments.

Get support at an interview

Do you want to request support at an interview?

No, I don't need support or I'll discuss it if I get an interview