

## Find an apprenticeship

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## Personal details

You can change your personal details in [settings \(/settings\)](/settings).

<b>Name</b>	Christ Amlai
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## School, college and university qualifications

### A levels

<b>English Literature</b>	B
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<b>Economics</b>	B
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<b>Geography</b>	B
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## GCSEs

English Literature	9
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English Language	9
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Mathematics	8
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Physics	9
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Chemistry	9
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Biology	9
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Geography	9
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Computer Science	8
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Religious Studies	9
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## Training courses

### Security+ (Comptia CyberSecurity)

Year	2025
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## Jobs

### Self-employed UNIX SYS. ADMIN FULL-STACK WEB DEV, GAIPCHT.ORG & JPNUK.ORG.UK

Responsibilities	I served as the on-site and remote Sys. Admin, Software Developer, WebDev for two human rights
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organizations, overseeing daily operations of their private email servers and websites. My responsibilities included mail/webserver maintenance, security updates and general technical assistance. I used HTML, CSS, JavaScript, Python/Shell to provide a responsive UI and for unix systems administration. Besides these responsibilities I also provided tech support to my colleagues and liaised with different organisations such as Amnesty International when it came to pushing live: newsletters, mailing lists, photos/publications. I also provided technical training and teaching to colleagues.

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**Dates** January 2023 to May 2025

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## Volunteering and work experience

### JPNUK

**What you did** I was responsible for setting up the server infrastructure for the UK branch of JPN (Jumma People's Network), as part of JPNUK. My responsibilities also extended to liaising with external organisations, such as Amnesty International and sister organisations to co-ordinate press releases, demos. I did this by creating mailing lists, and weekly newsletters using various Microsoft tools, (Excel, Word, PowerPoint) and Photoshop

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**Dates** January 2023 onwards

### GAIPCHT

<b>What you did</b>	I created the web/mailing infrastructure for a human-rights organisation based internationally, raising awareness for discrimination towards indigenous tribal communities in Bangladesh
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<b>Dates</b>	January 2023 to May 2025
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## **FREELANCE, UNIX SYS.ADMIN and SHELL PROGRAMMING TEACHER**

<b>What you did</b>	I taught several Computer Science undergraduates UNIX fundamentals. This included lessons explaining Linux core-utilities, server administration and Shell (BASH and POSIX scripting). This culminated in my students being able to set up apache web servers and processes using Debian and OpenBSD, through the skills I had taught them
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<b>Dates</b>	January 2023 onwards
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## **Volunteer Police Cadets**

<b>What you did</b>	I was a senior team leader, and provided support to the staff overseeing the cadet organisation with my technical knowledge. I used Microsoft Excel and Teams to organise interviews for applicants and gave mentorship for the junior ranking cadets
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<b>Dates</b>	January 2014 to December 2021
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## **Application questions**

## **What are your skills and strengths?**

Communication skills; I liaised with multiple organisations such as Amnesty International on behalf of the human rights organisations I represented; in order to push live publications, press-releases, mailing lists etc.

Team working: On a day-to-day basis, I corresponded with international team members via email, video calls, and live chat to coordinate tasks, share updates, and ensure smooth collaboration across time zones

Administrative skills: Administrative Skills: Being responsible for the maintenance of web and mailing servers, I managed system updates, monitored performance, documented configurations, and ensured timely issue resolution—all while explaining this in simple-understandable terms to my bosses and overseers

I regularly diagnosed technical issues by analysing server logs, user reports, and system behaviour to identify the root causes and corresponded this to my overseers in simple-terms and gave clear resolution windows, e.g. for how long the server will be down for maintenance

## **What interests you about this apprenticeship?**

I am interested in this Digital Support Technician apprenticeship because it not only mirrors my previous work experience but offers the opportunity to contribute meaningfully in supporting both staff and students.

In my previous role, besides from my programming responsibilities I also provided front-line technical support, resolving incidents/addressing queries from a diverse user-base. This included troubleshooting multimedia devices and offering accessible explanations of complex issues.

As a systems administrator, I possess a strong foundation in operating systems and networking. Yet, I am acutely aware of the requirements needed to be successful in delivering effective customer service, and giving resolution windows/periods of downtime to non-technical colleagues.

I'm familiar with tools such as Jira/Office365 and am keen to expand my understanding of different software required for the day-to-day running of UCL services. In my previous role, I was frequently thrust with the task to familiarize myself with new software, and I took every opportunity to do so, with positivity, as I am thrilled with learning the intricacies of new software and the relationship they play with other systems.

In general, my favorite past-times include tinkering with personal programming projects, writing hobbyist shell scripts in different languages and deploying systems on my

private server. I believe my inquisitive nature, has helped me through many difficult periods in which I employed unique problem solving-methods and sought after the expertise of professionals online.

I value being an active participant within any department, building strong professional relationships and contributing knowledge wherever possible. I particularly enjoy teaching and training, and I take pride in sharing skills and insights that help others grow in their roles. In this way, I hope to play a supportive role in building a technically confident and collaborative environment.

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## Get support at an interview

**Do you want to request support at an interview?**

No, I don't need support or I'll discuss it if I get an interview

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## Submit your application

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I understand that I won't be able to make any changes after I submit my application

Submit